

Return Policy

1. Introduction

At JOBSQUAD, we strive to provide our customers with the highest quality products and services. If you are not completely satisfied with your purchase, we're here to help.

2. Returns

2.1 Eligibility for Returns

- Items must be unused and in the same condition that you received them.
- Items must be in the original packaging.
- Items must have the receipt or proof of purchase.

2.2 Non-Returnable Items

- Gift cards
- Downloadable software products
- Some health and personal care items

3. Return Process

3.1 Initiating a Return

To initiate a return, please contact our customer service team at INFO@JOBSQUAD.INFO with your order number and details about the product you would like to return.

4. Refunds

4.1 Processing Refunds

Once we receive your item, we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your refund after inspecting the item.

4.2 Approved Refunds

If your return is approved, we will initiate a refund to your credit card (or original method of payment). You will receive the credit within a certain number of days, depending on your card issuer's policies.

4.3 Partial Refunds

There are certain situations where only partial refunds are granted (if applicable):

- Any item not in its original condition, is damaged or missing parts for reasons not due to our error.
- Any item that is returned more than 30 days after delivery.

5. Exchanges

We only replace items if they are defective or damaged. If you need to exchange it for the same item, please contact us at INFO@JOBSQUAD.INFO and send your item to the return address provided above.

6. Late or Missing Refunds

6.1 Check Your Account

If you haven't received a refund yet, first check your bank account again.

6.2 Contact Your Bank

Then contact your credit card company, it may take some time before your refund is officially posted.

6.3 Contact Your Bank

Next, contact your bank. There is often some processing time before a refund is posted.

6.4 Contact Us

If you've done all of this and you still have not received your refund yet, please contact us at [Customer Service Email].

7. Contact Information

If you have any questions about our return policy, please contact us:

- **Email:** INFO@JOBSQUAD.INFO